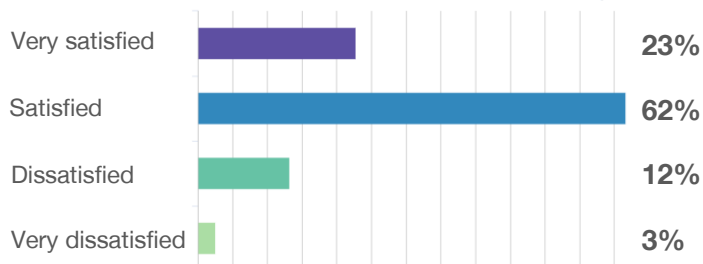


COVID-19: Singapore Employees' Sentiment on Leadership & Crisis Management






As the pandemic continues to spread anxiety and uncertainty in businesses, resilient management teams are more important than ever before. Are Singapore's leaders ready for the challenge?

85% of employees are happy with their leadership's overall response to COVID-19



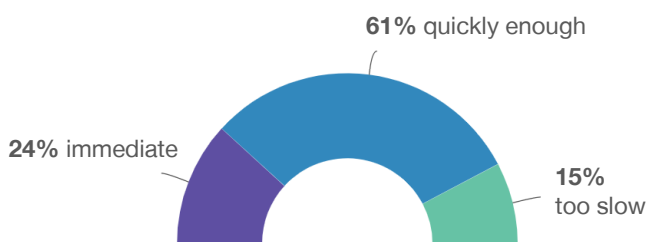
The most popular **internal communication channels** utilized by leadership teams are

-  **#1 Email**
-  **#2 Virtual meetings**
-  **#3 Social messaging apps**

Speed of response: **1 in 2**



employees reflected that their companies responded quickly enough



80% feel **taken care of** as an employee during this time of uncertainty



These are the most common responses to what employees **need from their leadership teams right now:**



- Foster a sense of unity: "We are in this together"
- Communicate frequently & be transparent
- Adjust expectations of output and KPIs
- Give time for them to adjust to working from home, and understand that everyone's situation differs
- Not for managers to micro manage. Trust that employees will step up and pull their weight!
- Avoid assuming that employees are on 24/7, and give them space to have good work-life balance

What's their employment status?

Out of the employed professionals surveyed,

24% of are currently job-hunting
4% are serving notice periods



Survey methodology: A total of 1298 respondents employed across various industries in Singapore were surveyed between 31 March – 10 April 2020.